



Quality Policy

Daikin Applied Germany GmbH has adopted and pursues a Policy as a means and strategy to achieve its improvement objectives, and to ensure ever greater satisfaction of its stakeholders. In particular, the Company undertakes to obtain:

High Quality Products and Services: Provide reliable and differentiated products and services, in line with the principles of "Absolute Credibility", "Enterprising Management" and "Harmonious Personal Relationships", anticipating market needs.

Continuous Improvement: developing and maintaining a Quality Management System that complies with the requirements of the ISO 9001:2015 standard, promoting continuous process improvement and operational effectiveness.

Process Excellence: ensuring the control and improvement of processes along the entire value chain, strengthening resilience, competitiveness and the ability to respond to change.

Innovation and Digitalization: developing innovative and sustainable solutions, enhancing digital technologies to create greater value for customers and stakeholders.

Stakeholder satisfaction: consolidate long-lasting partnerships, understand present and future needs and contribute to sustainable and profitable growth.

Compliance and Risk Management: ensuring compliance with applicable requirements, the Code of Ethics and company rules, promoting effective management of risks and opportunities.

Growth and Involvement of People: enhancing people's skills, responsibilities and professional development, encouraging participation, collaboration and orientation towards results.

Innovative Technologies and Sustainability: strengthening technological skills to develop high-performance products and solutions, contributing to environmental sustainability and the long-term success of the Company.

Specific Objectives are derived from this Policy, which are reviewed periodically, as part of the Management Review. Every person working within Daikin Applied Europe is required to actively participate in the commitment arising from this Policy. Division/Department Managers have direct responsibility for implementing these requirements in their area or process. The Policy is made available to interested parties.

Frankfurt, 20/07/2026

Chief Executive Officer
Daikin Applied Europe S.p.A.

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Managing Director
Daikin Applied Germany GmbH

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